

GENERAL INQUIRY DOCUMENT

Current as at: July 2024

This general inquiry document is required to be given to you as a prospective resident or as a person acting on behalf of a prospective resident.

Village details

Name of retirement village MOUNTAINVIEW RETREAT RETIREMENT VILLAGE

Street address 37 Mulgoa Road, Penrith NSW 2750

Website

Residency in this village is available under:

☒ strata title

☐ leasehold

☐ non-registered lease/licence

☐ community title

☐ rental only

☐ company title

☐ other [specify]

Management details

Name of operator MOUNTAINVIEW RETREAT RETIREMENT VILLAGE PTY LTD
ACN 003 339 660

How many retirement villages do we operate in NSW? 3

We have operated retirement villages in NSW since 1991

Are we a member of any industry association? ☐ Yes ☒ No

If Yes, name of association:

Contact person for further information about the village:

Name: Shayne Blair **Phone:** 9651 1699

Position: General Manager **Email:** penrith@mvrretirement.com.au

Accommodation details

Has construction/development of the village been completed? ☒ Yes ☐ No

There are currently 171 **residential premises in the village, made up of:**

171 x 2br premises

The residential premises in the village are:

☒ Self-care premises/Independent Living Units

☐ Serviced apartments/Assisted Care Units

☒ Single storey and/or ☒ Multi-storey

Is there a residential aged care facility onsite or attached? ☐ Yes ☒ No

Note: Aged care facilities are not covered by the Retirement Villages Act 1999 (NSW).
Entry is not guaranteed and will be subject to availability and meeting the eligibility requirements set by Commonwealth government laws.

Financial matters

The asking price to enter the village currently ranges from \$260,000.00 - \$460,000.00.

The amount of recurrent charges payable to live in the village is currently: \$139.95 per fortnight

Do residents pay a departure fee when they leave? ☒ Yes ☐ No

Do residents share in any capital gains? ☒ Yes ☐ No

(Other fees and charges may apply.)

Village facilities and services

Facilities and services available at the village include:

<input checked="" type="checkbox"/> on-site manager	<input checked="" type="checkbox"/> visiting hairdresser
<input type="checkbox"/> village bus	<input checked="" type="checkbox"/> swimming pool (heated outdoor)
<input checked="" type="checkbox"/> emergency call system	<input type="checkbox"/> tennis court
<input type="checkbox"/> restaurant	<input checked="" type="checkbox"/> bowling green (indoor)
<input checked="" type="checkbox"/> dining room	<input checked="" type="checkbox"/> gym
<input type="checkbox"/> shop	<input type="checkbox"/> chapel/prayer room
<input checked="" type="checkbox"/> library	<input checked="" type="checkbox"/> workshop
<input checked="" type="checkbox"/> community room/centre	<input type="checkbox"/> storage area for boats/caravans
<input checked="" type="checkbox"/> arts and crafts room	<input checked="" type="checkbox"/> optional services (e.g. meals, laundry and home cleaning)
<input checked="" type="checkbox"/> activities/games room	<input checked="" type="checkbox"/> other: outdoor barbeque area
<input checked="" type="checkbox"/> medical consultation room	

Village life

Are pets allowed in the village? ☒ Yes* ☐ No

Can residents do their own gardening? ☒ Yes* ☐ No

Are there organised social activities in the village? ☒ Yes ☐ No

Does the village have a residents committee?

☒ Yes ☐ No If yes, Name of secretary or chairperson:

Mrs Mary Farey, 15/37 Mulgoa Road, Penrith

Phone No./email: 4721 0209

* Conditions and restrictions may apply.

More information

This document gives a basic explanation about the village. It contains general information only and may be subject to change.

You can use the calculator for retirement villages published by NSW Fair Trading to calculate certain costs relating to moving into a retirement village by visiting www.rvcalculator.fairtrading.nsw.gov.au

You should also read the NSW Fair Trading publication ***Moving into a retirement village?*** which gives an overview of the retirement village industry and contains a useful checklist for prospective residents. For more information on your rights and responsibilities, contact Fair Trading by visiting www.fairtrading.nsw.gov.au or calling 13 32 20.

A disclosure statement and village contract will provide you with more information should you decide to become a resident.